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BSB42015 Certificate IV in Leadership & Management

This qualification reflects the role of individuals working as developing and emerging leaders and managers in a range of enterprise and industry contexts. As a result of this qualification, participants will apply solutions to a defined range of predictable and unpredictable problems, and analyse and evaluate information from a variety of sources.

This qualification focuses on empowering participants to effectively motivate, mentor, coach and develop team cohesion through effective leadership and forming the bridge between the management of the organisation and its team members.

This course may be completed through a Smart and Skilled Traineeship / Entitlement pathway or a fee for service enrolment.

Job roles and titles vary across different industry sectors. Possible job titles relevant to this qualification include:

- Coordinators
- Supervisors
- Team Leaders
- Leading Hands
- Managers

Fee for service & Smart and Skilled Entitlement model enrolments

- 12 month duration-entitlement / 6 months-FFS
- Minimum practical work hours apply if not currently employed within a business environment

Traineeship requirements

- Min avg of 15 hrs per week
- Full Time term = 18 months (early completion available)
- New Entrant or existing workers

12 Units to be completed in total: 4 Core & 8 Elective units

Code	Title	Core / Elective
BSBLDR401	Communicate effectively as a workplace leader	Core
BSBLDR402	Lead effective workplace relationships	Core
BSBLDR403	Lead team effectiveness	Core
BSBMGT402	Implement operational plan	Core
BSBMGT401	Show leadership in the workplace	Elective
BSBLED401	Develop teams and individuals	Elective
BSBMKG413	Promote products and services	Elective
BSBCUS401	Coordinate implementation of customer service strategies	Elective
BSBMGT403	Implement continuous improvement	Elective
BSBWHS401	Implement and monitor WHS policies, procedures and programs to meet legislative requirements	Elective
BSBWOR404	Develop work priorities	Elective
TAEDEL404A	Mentor in the workplace	Elective

We have listed commonly used electives however there is a wider range of electives available to suit your requirements.